



OneLink Account Look-Up & Password Reset Instructions

If you are having problems logging in to your OneLink account, please follow the steps below:

1. Go to <https://ja.dh.duke.edu>
2. Click “Log In” in the upper right hand corner
3. Click “One Link Help”

Duke Log In

You are on the correct Duke login page if the above begins with: <https://shib.oit.duke.edu>.

NetID
Current students, faculty, staff, sponsored guests

Log in with NetID

NetID

Password

[Forgot your password?](#)

Log In

OneLink
All other visitors ([is this you?](#))

+ Log in with OneLink

[OneLink help](#)

4. Click “Account Lookup”

Duke OneLink

Register Account Lookup About Help

Need Help?

5. Enter your personal information and click “Submit”
6. Check your email account associated with OneLink to receive your OneLink ID (username).

Tue 10/2/2018 2:46 PM
help@duke.edu
Duke OneLink Account Reminder

To: Kristen Chu

We removed extra line breaks from this message.

Hi Kristen,

Here is the information you requested:

Your Duke OneLink account can be accessed by the following registered social account(s).

OneLinkID

You have the following OneLinkID accounts available:

kristychu

- Go back to <https://ja.dh.duke.edu>
- Click “Log In” and log in to your account



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NetID

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NetID

Password

[Forgot your password?](#)

Log In



OneLink

All other visitors ([is this you?](#))

Log in with OneLink

[OneLink help](#)

- If you don't know your password, click “Forgot Your ID or password”

NetID

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OneLink

All other visitors ([is this you?](#))

Log in with OneLink

OneLink ID

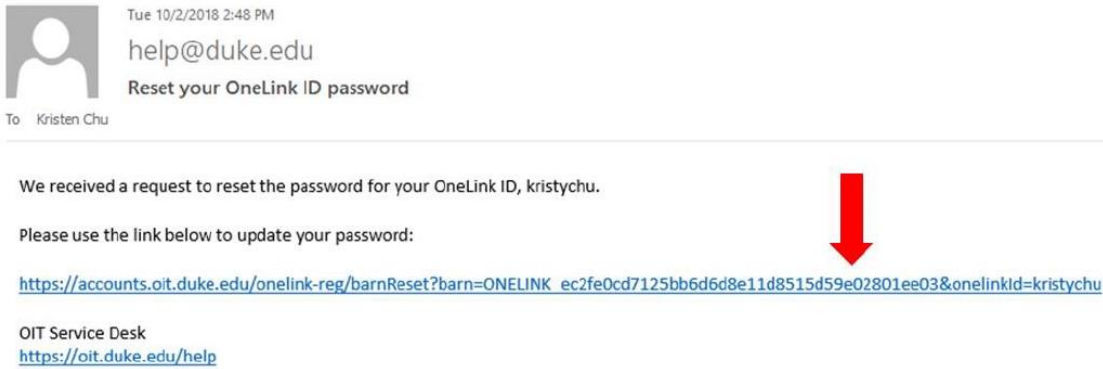
Password

[Forgot your ID or password?](#)

Log In



- Enter your OneLink ID, click “Reset”, and check your email for a link to reset your password



- Reset your password and log in to your account



Reset Password

OneLink ID: kristychu

New Password

Confirm Password

Reset Password →