



THE CHANCELLOR'S CLINICAL
LEADERSHIP
 IN ACADEMIC MEDICINE
PROGRAM

*Understand. Evaluate. Envision.
 Experiment. Impact.*

Thursday January 30th, 2013	Program Kickoff <i>Duke Integrative Medicine</i>
6:15pm-6:30pm	Introduction to the Program
6:30pm-7:15pm	Future and Challenges in Academic Medicine
7:15pm-8:00pm	Peer Mentoring by Program Alumni
Wednesday February 19th, 2014	Team Building Dinner <i>Washington Duke Inn</i>
6:15pm-6:20pm	Welcome
6:30pm-6:45pm	Your Leadership development and the importance of working effectively in teams
7:00pm-8:00pm	Teamwork tips tools: Groups exercises at tables
Thursday February 20th, 2014	Future and challenges in education and Organizational Strategy and Development <i>Duke Integrative Medicine</i>
7:30am-8:00am	Breakfast and Networking
8:00am-8:20pm	Welcome and Program Overview
	Introductions and Morning Session Moderation
8:20am-11:00am	Future and Challenges in Education in Academic Health Science Centers and the Need for Clinician Leadership Excellence
11am-Noon	Team Project Work
Noon-1:00pm	Lunch lecture Innovations in Academic Health Science Centers
1:00pm-5:00pm	Strategic Analysis <ul style="list-style-type: none"> • Duke Medicine Case Study; discussion of homework • The Duke Medicine Strategic Plan: Perspectives and Moving Forward
5:00pm-6:00pm	Team projects: Teams meet with advisors
Thursday March 13th, 2014	Consumer Focus <i>Duke Integrative Medicine</i>
7:30am-8:00am	Breakfast and networking
8:00 am-Noon	<ul style="list-style-type: none"> • Key concepts in customer decision making in a health context • Who is the customer? • Segmenting customers: How to do it • Creating differentiated value for customers
Noon-1:00pm	Lunch

1:00-4:00pm	<ul style="list-style-type: none"> • Managing customer relationships • Generating customer insights • Customer-focused innovation • The customer-focused organization
4:00pm-5:30pm	Team Projects
Friday March 28th, 2014	Healthcare Operations & Management <i>Duke Integrative Medicine</i>
7:30am-8:00am	Breakfast and Networking
8:00am-Noon	Service Operations <ul style="list-style-type: none"> • Introduction to service operations • Patient Flow Analysis • Process Improvement • Business Planning • Case examples and practice
Noon-1:00pm	Lunch
1:00pm-4:00pm	Operations Management <ul style="list-style-type: none"> • Quality Control and Management • Medical errors • Organization Improvement • Case examples and practice
4:00pm-5:00pm	Fireside Chat about Leadership
5:00pm-6:00pm	Team Projects
Tuesday April 22nd, 2014	Leadership and Management <i>Duke Integrative Medicine</i>
7:30am-8:30am	Breakfast and networking
8:30am-12:30pm	Six Domains of Leadership <ul style="list-style-type: none"> • Discussion of 360 Aggregate results • Personal Leadership • Importance of Values • Aligning Individual, Team & organizational Values • Relational Leadership • Contextual leadership
12:30pm-1:30pm	Lunch
1:30-3:45pm	Six Domains of Leadership <ul style="list-style-type: none"> • Supportive & Inspirational • Ethical & Responsible Leadership
3:45pm-6:00pm	Team Projects
Monday May 5th, 2014	Finance Day <i>Duke Integrative Medicine</i>
7:30am-8:00am	Breakfast and networking
8:00am-Noon	<ul style="list-style-type: none"> • Understand the Language of Finance • Improved Decision Making with Financial Information
Noon-1:00pm	Lunch

1:00pm-3:30pm	Finance theory
3:30pm-4:30pm	Finances at Duke- High level overview of DUHS, SoM, and the PDC financial flow
4:45pm-6:00pm	
Monday May 19nd, 2014	Leadership and Management <i>Duke Integrative Medicine</i>
7:30am-8:00am	Breakfast and networking
8:00am-Noon	<ul style="list-style-type: none"> • Management and Leadership Challenges for Physicians at Duke Medicine • Self-Assessment of “Influence Potential” • Exploring the Dimensions of “Influence Potential” <p>Applying the Dimensions of “Influence Potential” to Achieve Expected Outcomes at Duke Medicine</p>
Noon-1:00 pm	Lunch
1:00pm -4:00pm	<ul style="list-style-type: none"> • Situational Leadership Assessment • Exploring the Dimensions of Situational Leadership • Applying Different Situational Leadership Styles to Achieve Expected Outcomes at Duke Medicine
4:00pm-6:00pm	Team Project work
Wednesday June 4th, 2014	Project Presentations <i>Duke Integrative Medicine</i>
7:30am-Noon (location TBA)	Team Project presentations and peer review feedback.
Monday June 23rd, 2014	Program Finale <i>Trent Semans Center</i>
6pm-9pm (location TBA)	Project Presentations to the Duke Medicine Community