HOW TO CONFIRM MOBILE NUMBER IN ETHOS

1. Go to https://ja.dh.duke.edu/
2. Login to your Account by clicking on “Login” in the upper right hand corner of the page.
3. Click on “My Account”
4. Click on “Edit”
5. Click on the “Mobile” tab
6. Enter the mobile number associated with the mobile phone you will use to text the SMS codes in the box provided under “Phone Number”, do not add spaces or special characters (ie. 9191234567), click on “Confirm Number”

7. You will receive a 4-digit confirmation code via text, enter that code in the box provided on the screen under “Confirmation Code”, click on “Confirm Number”

8. Your mobile number has now been confirmed in the system